



Title: Station Technician
Reports to: Operations Manager

Summary:

Bicycle Transit Systems (Bike Transit) aims to be the global leader in bike share system implementation and operation. Leveraging over 25 years combined experience of our staff in sustainable transportation, Bike Transit brings a new approach to the planning, implementation and operation of bike share systems.

Bike Transit is the operator of Indego which launched this Spring with 60 stations and 600 bikes. Further system expansion is anticipated in 2016. Our mission is to make bike share a healthy, easy, accessible and enjoyable way to get around Philadelphia.

We are seeking a station technician to assist with the maintenance of Indego stations across inner Philadelphia. Our stations are a critical part of our service and station reliability is of extremely high importance to us, and our members. You will ensure that stations are fully functional in accordance with our service levels with strong focus on up time and device functionality (card readers, touch screens, and bike docking points). You will work with the Operations Manager to ensure that all stations are maintained and cleaned in accordance with our routine maintenance schedule. You will be a courteous driver who understands the importance of safe driving.

Primary Responsibilities

- Receive training on programming, repair, and maintenance of Indego stations.
- Ensure 24/7 station functionality and operability; repair stations as needed.
- Provide regular station and electronic maintenance as required.
- Provide complete service records for all work performed.
- Work under the guidance of the Operations Manager.

Requirements

- Computer hardware, electronics and/or electrical experience required. College degree preferred in related field.
- Technical and mechanical aptitude.
- Valid driver's license and a clean driving record. (must pass a motor vehicle record check)
- Comfortable driving, stopping and working in busy outdoor urban environments.

- Adaptability - the individual adapts to changes in the work environment, manages competing demands and is able to deal with frequent change, delays or unexpected events.
- Dependability - the individual is consistently at work and on time, follows instructions, responds to management direction and solicits feedback to improve performance.
- Excitement and interest in bike sharing.
- May require bending, stooping, lifting up to 50 pounds.
- Must be willing to work outdoors in all weather conditions.

Compensation

\$16/hour plus benefits.

Type of Position

Full Time and Part Time positions available.

To Apply

Applications must include a cover letter, a brief outline of your ability to meet the qualifications, your current resume and three references. All applications must be emailed to jobs@bicycletransit.com. Please be sure to include the position title, Station Tech, in the subject line.